

TERMS & CONDITIONS

Veterans Livery will strictly enforce State and Federal Laws and will maintain a zero tolerance compliance policy that no alcoholic beverages can be consumed or used by any person not of legal drinking age. All U.S. law enforcement agencies have absolute power to stop any motor vehicle for administrative searches. If contraband is aboard, even in negligible quantities without the chauffeurs' knowledge, they can seize and forfeit this vehicle to a local government agency. All law enforcement agencies are aggressively enforcing this policy

Veterans Livery will not be responsible for injuries that may occur due to horse playing while the vehicle is in motion or at a standstill. The purchaser on the front of this contract is responsible for his or her guests.

AT THE CHAUFFEUR'S DISCRETION, THE PURCHASER AGREES TO BE FULLY LIABLE FOR ALL CHARGES THAT MAY INCUR:

\$20.00 per broken glassware
\$100.00 minimum for extensive cleanup (spills, etc.)
\$150.00 detailing and wax (due to sickness-exterior)
\$175.00 shampoo and disinfecting (due to sickness-interior)
\$200.00 minimum for each burn hole, rip or tear to upholstery
\$200.00 minimum for each act of vandalism
Triple charge of above listed amounts for all removed/stolen items from vehicle
Downtime subject to loss of revenue, per each hour lost as stated in contract

Veterans Livery recommends that all and any personal valuables be removed from the vehicle when unattended. We will not be held responsible any lost, stolen, or damaged articles. No smoking is allowed in our vehicles. Any deposits (cash, checks or credit card authorization) will be non-refundable for any reason, if any cancellation occurs from renter's side with less than 48 hours notice. **The open balance is due immediately at the beginning of the agreed job.** No personal or business checks will be accepted as final payment. As with all contracts, the rental contract between the mentioned person as renter and Veterans Livery is made with the information and the terms given to us. All of the given information from the renter is binding and cannot be changed without Veterans Livery acceptance. If, after it is signed, the contract is cancelled with less than 48 hours notice, Veterans Livery is still authorized to collect the remaining balance in full, if the car was not re-rented on the cancelled date for the same or higher amount. We will reserve the said date upon the approval of the purchaser's credit card as per telephone conversation. The credit card holder gives authorization to use the credit card information over the phone/fax in combination with a signed contract. It is agreed that it is not necessary to obtain a signed credit card slip, as the reservation is made over the phone/fax. Proof of identity of the purchaser using said credit card must be supported by the signed contract/credit card authorization via fax or in person. At time of pickup we need the credit card, state identification of the purchaser that authorized the transaction for the signed contract. If the purchaser cannot provide all of the above items at the time of pickup, Veterans Livery will not start the job, as we have no proof of the legal possession of the credit card. Therefore the risk of not getting paid will give us the right to cancel. The purchaser is still fully responsible to pay the total amount as he failed to provide the above requirements

Veterans Livery cannot guarantee the availability of overtime. It is of particular importance that the purchaser makes allowances for anticipated delays and adheres to the agreed time schedule. In the event that the purchaser wants to change the time of the itinerary, they may do so, only if Veterans Livery can accommodate other clients that booked with Veterans Livery prior to or after the said time. The purchaser further agrees to pay additional charges incurred such as overtime, tolls, parking etc. For all prom reservations, a parent must fill out payment information and agree to terms and conditions. Reservation is not finalized if signed contract is not received.

Veterans Livery reserves the right to terminate this or any other contract for noncompliance of the above requests, especially if renters do not follow chauffeurs requests in order to obey the rules in this contract.

I am satisfied with the terms and conditions above and fully understand and agree.

Please print name

Signature

Date

Please mail or fax signed contract to 781-335-4341